

Small to Medium Enterprise IT Management and Support Solution



Introducing IT Resourcing's Small to Medium Enterprise IT Management and Support Solution

Managing End User Computing Services in a cost-effective fashion is a key requirement for every Small to Medium Enterprise in the 21st Century. Both client satisfaction and employee productivity can be badly affected by End User Computers that are either constantly failing or running sub optimally. IT Resourcing have a proud history of providing superior service and support to local Tasmanian businesses. Our service level agreements are an ideal way to protect your business from downtime and improve IT efficiencies.

COST EFFECTIVE AND VALUE ADDING

Entering into a service level agreement with IT Resourcing is the best way to access highly-trained IT support without incurring the high costs of employing your own IT staff or paying premium prices when things do go wrong. Service level agreements with IT Resourcing are scalable, meaning you do not pay for support that you don't need, however you still have access to lower rates and highly trained staff – a quality of service normally only available to larger enterprises. There is a service level agreement to suit all levels of business.

IMPROVED RELIABILITY

Just like regular servicing on a vehicle can prevent a breakdown, regular maintenance on your network can prevent a system failure and keep your systems running at peak performance. As IT Resourcing will be familiar with your IT Infrastructure, in the event of a failure we will be able to identify the source of the problem without wasting time investigating how your IT environment works. If your company can't afford the losses in productivity or critical information caused by a computer failure, then IT Resourcing's monitoring and maintenance services will provide you with peace of mind.

NETWORKING

- Design and Implementation
- Network Management
- Communication Faults
- Wireless Management
- NBN

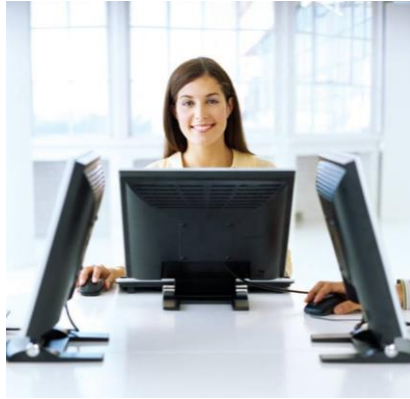
TECHNICAL SUPPORT

- Dedicated Service Desk
- Server and Desktop
- Database Administration
- Backup and Disaster Recovery
- Cloud Migrations
- End to End Microsoft Support

SECURITY

- Firewalls
- External Threats
- Cybersecurity
- Penetration Testing

Flexibility to suit your business



The scope of the services provided can be modified on a client by client basis to best meet business requirements. Eighteen years in the IT business has allowed us to develop this solution offering to the point where it meets the needs of Tasmanian Small to Medium Enterprises in a way where their IT assets deliver optimum business value in a highly cost-effective manner. IT Resourcing is a large enough organisation to provide end-to-end corporate requirements whilst still being small enough to remain agile in the market place.

RESOURCING

Labour Hire
Specialist Placement
Project Management

SOFTWARE SUPPORT

Office 365
SharePoint
Citrix
SQL

CONSULTANCY

Cloud Strategy
Strategic Planning
ICT Transformation
Risk Management

For more information on any of our products or services please visit us on the Web at:
www.itresourcing.com.au

WE MANAGE ALL ASPECTS OF IT SERVICES...

- Anti-Virus/Adware/Spyware
- Data Backup Management
- Storage Maintenance
- Software Patching
- Real Time Alert Monitoring
- IT Systems Health
- Email Management
- Hardware Maintenance
- Life Cycle Management
- Network and WiFi
- IT Security
- And more..

PROVEN RECORD

IT Resourcing is a Tasmanian based company with a proud history of forming lasting relationships with both local and interstate organisations. Whatever the size of your company, rest assured that IT Resourcing will be able to meet your IT needs.

"It is such a good feeling knowing that we can get on with delivering our services while IT Resourcing keep an eye on our critical IT systems."

- Danny Keep, Managing Director ASAC

"IT Resourcing have been able to not only provide excellent IT support and management but also ensure that we receive the most value for money possible assisting with analysis and support for software evaluation and licensing recommendations."

- John Brooks, CEO Presbyterian Care Tasmania

"The resources made available to TasRail have been competent and capable additions and worked seamlessly alongside our internal team. They are capable of working autonomously as well as working under the instruction of our internal team to achieve the required outcomes."

- Andrew Quill, ICT Manager Tasrail

To discuss how to better manage your IT systems, please contact IT Resourcing by calling (03) 63346474 or emailing sales@itresourcing.com.au.